

AKASCAN – Privacy Policy

Version 1.0 — Last updated: November 14, 2025

This Privacy Policy explains how **AKASEC B.V.** (“we”, “us”, “our”) collects, uses, stores, and protects personal data when customers (“Customer”, “you”, “your”) use the AKASCAN platform (“Platform”). We are committed to protecting your privacy and complying with the General Data Protection Regulation (GDPR).

1. Data Controller

AKASEC B.V.
Wilhelmina van Pruysenweg 104
2595 AN, The Hague
The Netherlands
Email: hello@akasec.com

2. What Data We Collect

We only collect personal data that is necessary to deliver the AKASCAN service.

2.1. Account Information

- Name
- Email address
- Password (encrypted & salted; never stored in plain text)
- Organization name (if provided)
- Canton PARTY ID

2.2. Domain / Asset Information

- Domains you add to the Platform
- Associated TXT verification records
- Scan configuration metadata
- Monthly scan results and reports

2.3. Usage & Technical Data

- IP address
- Browser type and version
- Login timestamps
- Audit logs (failed logins, domain changes, report downloads)

2.4. Communication Data

If you contact us:

- Email correspondence
- Support notes
- Slack communication (if used for integration)

2.5. Billing Data (if paid tiers apply later)

- Invoicing information
- Transaction history

We never store full credit card numbers; payments are handled by third-party processors.

3. How We Use Your Data

We process personal data for the following purposes:

3.1. To Provide the Service

- Creating and maintaining user accounts
- Domain verification
- Triggering scans
- Generating monthly vulnerability reports
- Delivering reports through the Customer portal

3.2. Platform Operations

- Monitoring system performance
- Logging activity for security
- Preventing abuse or unauthorized scanning
- Providing customer support

3.3. Communication

- Service updates
- Important notifications (e.g., verification issues, report availability)
- Security alerts
- Administrative or billing emails

3.4. Legal Compliance

- Maintaining records required by Dutch law
- Responding to lawful requests from authorities

4. Legal Basis for Processing (GDPR)

We process data under the following legal grounds:

Purpose	Legal Basis
Account creation & authentication	Art. 6(1)(b) – Contract necessity

Domain verification & scanning	Art. 6(1)(b) – Contract necessity
Report generation & delivery	Art. 6(1)(b) – Contract necessity
Security logging & fraud monitoring	Art. 6(1)(f) – Legitimate interest
Communications & updates	Art. 6(1)(b) / 6(1)(f)
Billing & invoicing	Art. 6(1)(c) – Legal obligation
Analytics (pseudonymized)	Art. 6(1)(f) – Legitimate interest

We do **not** use personal data for profiling or advertising.

5. Domain Verification Data

When you add a domain, AKASCAN generates a **unique TXT record**.

We collect and process this for:

- Verifying domain ownership
 - Authorizing security scanning
 - Preventing unauthorized use of our platform
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6. Automated Scanning & Reports

By verifying a domain, you authorize AKASCAN to perform:

- Periodic external vulnerability scans
- Automated checks related to cyber-security posture
- Monthly reporting stored in your account

Reports may include:

- Discovered vulnerabilities
- IP addresses
- Server metadata
- Observed configuration issues
- Severity classifications

These reports contain potentially sensitive information and must be handled responsibly by the Customer.

7. Data Sharing & Third Parties

We **do not** sell or rent personal data.

We only share data with trusted partners necessary to deliver the service:

Infrastructure Providers

- Cloud hosting
- Storage (for reports)
- Backup infrastructure

Communication Providers

- Email delivery
- Slack integration (optional or used internally)

Payment Processors (if billing applies)

- Stripe, Mollie, or similar

All partners operate under GDPR-compliant agreements.

8. International Transfers

If data is stored or processed outside the EU, this is only done when:

- The country has an adequate protection decision, or
- Standard Contractual Clauses (SCCs) are in place

We always ensure equivalent protection under GDPR.

9. Data Retention

Data Type	Retention Period
Account info	Until account deletion
Verification TXT records	As long as the domain remains active
Reports	Up to 24 months (or configurable)
Logs (security & audit)	12 months
Email/support data	24 months
Billing records	7 years (legal requirement)

After retention periods expire, data is securely deleted or anonymized.

10. Security Measures

We implement industry-standard security practices:

- Encryption in transit (TLS)
 - Encryption at rest where applicable
 - Hardened hosting environments
 - Access controls & RBAC
 - Audit logging
 - Rate limiting to prevent abuse
 - Regular security testing of our own platform
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11. Your GDPR Rights

You have the following rights:

- **Right of access** (Art. 15)
- **Right to rectification** (Art. 16)
- **Right to erasure** (Art. 17)
- **Right to restrict processing** (Art. 18)
- **Right to data portability** (Art. 20)
- **Right to object** (Art. 21)
- **Right to lodge a complaint** with the Dutch Data Protection Authority (AP)

Requests can be submitted to hello@akasec.com.

12. Children's Data

The Platform is not intended for children under 16.

We do not knowingly collect data from minors.

13. Cookies & Analytics

We may use:

- Essential cookies for authentication sessions
- Pseudonymized analytics (e.g., page views, load times)

We do **not** use ad trackers or third-party marketing cookies.

A separate **Cookie Policy** can be found on our website.

14. Account Deletion

You may delete your account at any time.

After deletion:

- Reports become inaccessible
- All personal data is removed or anonymized
- Scanning stops immediately

We may retain logs or billing data as required by law.

15. Changes to This Policy

We may update this Privacy Policy from time to time.

The latest version is always available on our website.

Continued use of the Platform constitutes acceptance of the updated policy.

16. Contact

For questions, requests, or complaints:

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